

****COVID-19 Update****

February 22, 2022

Dear Residents, Families and Friends:

The safety of our residents and staff is our top priority. To our residents, if you are diagnosed with COVID-19, we will notify you directly and contact loved ones or a representative with whom you have given us permission to communicate. To reduce the spread and impact of COVID-19, we continue to follow guidance from the Centers for Disease Control and Prevention (CDC) and the Center for Medicare & Medicaid Services (CMS).

We are staying in close communication with local and state health officials to ensure we are taking the appropriate steps under the current circumstances including:

- Enhanced infection control precautions, such as wearing personal protective equipment (PPE) when we care for residents, increasing the availability of hand sanitizer, and more frequent cleaning and disinfecting of high-touch surfaces. Residents may also be moved in the facility to prevent the spread of the virus causing COVID-19.
- Screening resident and staff for COVID-19 symptoms, as well as anyone else who must enter our facility.
- Testing staff and residents for the virus causing COVID-19 based on current protocols and availability of tests.
- Providing and requiring facemasks for all staff to wear.
- Providing face coverings for residents, if tolerated and following CDC guidance:
<https://www.cdc.gov/coronavirus/2019-ncov/hcp/long-term-care.html>
- Requiring all others entering the facility to wear cloth face coverings to prevent the spread of COVID-19.
- Helping residents to practice social distancing.

We encourage you to review the CDC website for information about COVID-19, including its symptoms, how it spreads, and actions you can take to protect your health: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

All of us at WRC understand that this is a serious situation and might be frightening. Additional information about coping with stress can be found on the CDC website: <https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/managing-stress-anxiety.html>.

As always, feel free to call the facility directly with additional questions regarding COVID-19 cases or visitation.

The safety of our residents and staff is our top priority.

Sincerely,

WRC Senior Services